



# THE DEVONSHIRE SPA

DEVONSHIRE ARMS HOTEL

## OPENING TIMES

The Devonshire Spa is open 7 days a week.

Monday to Sunday: 7am – 9pm. Last admission 8.15pm.

Please visit our website for up to date information regarding Christmas, New Year and Bank Holiday opening times.

## MEMBER BENEFITS

- Complimentary car parking across all Bolton Abbey Estate car parks (excluding Strid Wood)
- 10% off full price bed and breakfast stays across the Devonshire Hotels & Restaurants Group, including our Derbyshire hotels
- 20% off food and beverages taken with a meal at the Devonshire Arms Bolton Abbey, The Devonshire Fell and The Cavendish Pavilion (Mon-Friday, max 6 diners)
- 20% off snacks and drinks in the spa all day, every day
- 25% off treatments Monday – Thursday
- 50% off spa days (if available) 24 hours in advance
- A robe and towel during each visit
- 95 Devonshire Rewards points per person for every direct debit collected
- Free car parking at the Devonshire Spa during your visit
- Spa toiletries' in our showers and changing cubicles
- 5 guest passes per membership, per year

## MEMBERSHIP PRICING

We offer one inclusive single membership at £95 per person, per month, or a joint inclusive membership at £171 per month, for two people from the same family, or who are partners. These memberships include full access to all facilities during our opening hours and all of the benefits mentioned above.

The membership year runs from the 1st of April for one calendar year. Memberships are calculated on a pro rata basis from the date of joining. Memberships can be paid in full for the year ahead, or paid by monthly direct debit, which will be collected between the 1st and 4th of the month. Devonshire Rewards loyalty points are then issued after direct debit collection.

Should you wish to cancel your membership, we require one months' notice in writing.



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## THE DEVONSHIRE SPA: TERMS AND CONDITIONS OF MEMBERSHIP

### 1 MEMBERSHIP

- Admittance to The Devonshire Spa will only be granted upon showing a valid membership card
- The Spa shall consist of full members, guests staying at the Devonshire Arms & Devonshire Fell, along with day spa guests. They shall be entitled, subject to these terms and conditions, to use the facilities of the spa during their stay at any time during spa opening hours
- Full members shall be entitled, subject to these terms and conditions to use the facilities of the spa at any time during spa opening hours
- Membership of the spa is not transferable from one person to another
- To qualify for the Devonshire spa joint membership, both parties must be family members or partners. The Devonshire spa retains the right to withdraw this offer at any time, or decline this membership tariff for any reason which it will not be obliged to disclose
- Admittance to The Devonshire Spa will only be granted upon showing a valid membership card
- The estate pass is valid for the named holder only, and will expire on cancellation of membership

### 2 APPLICATION FOR MEMBERSHIP

- Every person wishing to become a member of the Spa must complete an application on the form provided and forward it to the Spa Manager, The Devonshire Arms Country House Hotel, Bolton Abbey, Skipton, BD23 6AJ
- The application form must be accompanied by payment for the appropriate membership
- The company reserves the right to refuse any application for membership without giving reasons. If an application is refused, the membership and joining fee paid on submission of the application form will be repaid in full
- On acceptance of an application, a membership card will be issued and membership will commence from the date of acceptance to 31st March for one calendar year. Membership cards will remain the property of the company and must be returned on demand upon termination of the membership for whatever reason

### 3 PERIOD OF MEMBERSHIP

- The membership year shall run from 1st April – 31st March for twelve months only

### 4 MEMBERSHIP & JOINING FEES

- The annual membership fee for each category of membership shall be such sum as the company may determine from time to time
- The joining fee shall be such sum as the company may determine from time to time
- If membership cards or estate cards are lost a replacement fee of £5 will be charged

### 5 RENEWAL OF MEMBERSHIP

- Renewal of membership annually shall be by payment of the annual membership fee
- The company will terminate the membership of a member if the membership fee has not been paid
- Re-joining after a lapse in the membership will attract a joining fee at the correct rate
- Upon receipt of payment a new membership card will be issued

### 6 BENEFITS

- Management retain the right to remove or amend any membership benefits at any time
- To use the benefits a membership card must be presented along with photographic ID
- When booking a hotel stay, treatment, spa day or meal the membership discount must be mentioned at the time of booking
- Benefits are for the card holder only (excluding dining where there is a maximum of 6 diners)
- Benefits will be revoked in the case of non-payment and/or cancellation, including the Bolton Abbey estate pass.

### 7 TERMINATION OF MEMBERSHIP

- A member may resign their membership at any time giving one month written notice of their intention to the company. Any refund of the membership fee will be solely at the Company's discretion and will only be considered if accompanied by written proof from a third party proof that they are unable to use the facilities for example 1) GP's letter, unable to use facility on medical grounds. 2) Redundancy letter from employer, unable to use club for financial reasons. 3) Relocation out of the area more than 20 miles from the club, proof of change of address – council tax bill etc.
- The Company reserves the right to terminate the membership without ascribing any reasons of any member who shall act in breach of these terms and conditions or whose conduct is such that in the opinion of the company it might be prejudicial to the character or interests of the Spa

### 8 MEMBERS GUESTS

- Each membership includes 5 guest passes for the membership year. The member must be present at all times when their guests are using the facilities and are responsible for their safety and good conduct. A member must not leave the Spa before a guest.
- A maximum of two guests per membership can use the spa or gym at any one time.
- No member shall introduce any guest who has been rejected as a member or has had their membership terminated



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- Guest passes are not transferable between memberships, all guest passes must be used by the 31st March 2024 and cannot be carried forward to the next membership year. Where physical passes are given, lost or stolen, passes will not be replaced. The Devonshire Spa will record each guest admitted and their count is final

### 9 CHILDREN

- All users must be 16 or over to use the Devonshire Spa or gym facilities. No children (those who are 15 and under) are permitted in the Devonshire Spa

### 10 SAFETY & HYGIENE

For reasons of hygiene and safety all members and their guests should take note of the following:

- All members and guests must sign themselves in and out of the spa by signing in or scanning their membership cards. In doing so they are agreeing to the Devonshire Spa access agreement displayed on the spa reception desk
- Members and guests may not use the spa while under the influence of alcohol or drugs
- Shower before and after using the hydrotherapy pool, sauna and steam room. Shaving is not allowed in these areas or the showers
- Only food and beverage purchased on the premises may be consumed in the spa and only in designated areas
- Glass and crockery are not permitted anywhere in the spa other than the spa lounge
- Smoking is not permitted within the Spa
- Please use overshoes to cover outdoor footwear on poolside
- A first aid box is located at the spa reception
- On hearing the fire alarm members should immediately make their way to the nearest fire exit. Do not re-enter the building until told it is safe to do so
- User guides with rules and regulations are displayed in the spa

### 11 OPENING HOURS

- The Spa is open from 7.00am – 9.00pm. Last admission is at 8.15pm, and all user's must be off poolside by 8.45pm and out of the spa building by 9pm
- On Public Holidays opening hours may be subject to change, any changes will be displayed in the spa. The spa will close Christmas Day
- The Company reserves the right to close the spa or any others parts at any time whether for essential maintenance or reasons which it shall not be obliged to disclose but shall, if practicable, give advance notice of any such closure

### 12 LIABILITY

The Management of the spa shall not be responsible or liable for any loss or damage to property whatsoever or any bodily injury, death or illness of any Member and/or guest, howsoever caused, sustained or incurred arising out of or in any way connected with use, whether proper or otherwise, of any of the equipment and/or facilities of the spa. Members are advised to undergo a medical examination prior to joining the spa. The Company will not be responsible for death, injury, illness and/or mental impairment of any members caused and/or aggravated by any prior injury or illness of the nominee whether known or unknown through use of the facilities

### 13 ALTERATION OF TERMS & CONDITIONS

These terms and conditions may be revoked, supplemented or altered by the company at any time. In the event of any dispute arising out of the interpretation of these terms and conditions the decision of the Company shall be final