



CAVENDISH HOTEL

BASLOW

Access Statement

We aim to provide a welcoming and excellent service to all guests and visitors and your feedback is always appreciated to enable us to improve our accessibility, given the constraints of the main hotel's heritage.

We urge all guests who have mobility issues to call the hotel before booking to discuss your individual requirements. Please call **01246 582311**

Hotel staff are happy to assist with information, access and luggage.

Prior to arrival

- Please call us if you have special requirements
- There are two accessible bedrooms – see details below
- There are some parts of the hotel that are difficult to negotiate with a wheelchair – please check prior to your visit

Arrival and car parking

- There is designated disabled car parking space for 1 x cars close to the front entrance
- There is designated disabled car parking space for 2 x cars by the Coach House

Main Entrance & Reception

- The main hotel and reception is accessed via an external cobbled ramp from the car parking area which is relatively steep
- The front door has steps and is not suitable for a wheelchair
- Wheelchair users are invited to make their way across the front of the hotel to enter via the Garden Room. The Garden Room has a hard ceramic surface
- The reception hall floor is stone flags
- The reception desk is 34" high (865mm) and open to the side enabling a wheelchair user to easily talk to the receptionist
- The main staircase is carpeted and a half turn with a handrail to one side
- There is no fully equipped disabled toilet facility within the main hotel

Gallery Restaurant

- The restaurant is accessed via a wide corridor with double doors opening to the restaurant
- The flooring is carpet
- Tables are 28" high (710mm) and there is space beneath for a wheelchair user to sit close to the table

Garden Room

- The Garden Room is accessed via the external doors as previously described
- The tables are pedestal tables and therefore accessible for wheelchairs

Coach House Accessible Bedrooms

- The two ground floor bedrooms are fully accessible with windows facing south providing natural daylight and with an automated door entry system with level access throughout
- The hallway route to the bedroom has oak flooring and a narrowest width of 1300mm – 2300mm widest width. The ground floor doorways are 910mm wide
- The bedroom flooring is carpeted
- The bed is 533mm high and 178mm under the bed. The Hypnos Cashmere bed can be set as a super king or twin
- The toilet has handrails with 300mm at the side of the toilet. The toilet seat is 440mm high. There is unlimited room in front of the toilet
- The wash-hand basin is 740mm high. It has lever operated taps and space underneath with no pedestal
- The bathroom has an emergency call system
- The wardrobe and drawers have accessible handles and pull down rails
- The en-suite bathroom has a level wheel/walk in shower
- The flooring is non slip ceramic tiles. There is a turning diameter of 1500mm

The Garden

- There is wheelchair access to the lawned garden
- The south facing terrace with views across the Chatsworth estate is accessible via a relatively steep ramp from the car park where afternoon tea and drinks can be served



Reception

+44 (0) 1246 582311

E: reception@cavendishbaslow.co.uk

W: cavendishbaslow.co.uk

Room Reservations

+44 (0) 1756 718111

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